

## Our Charges

Our aim is to make our services accessible to as many people as possible regardless of their financial circumstances.

### We Offer:

- A free legal aid assessment so that you can find out whether you are eligible for legal aid
- Legal aid for mediation for those financially eligible
- Flexible charges according to your financial circumstances
- Competitive hourly rates.

## Our Mediators

### Nicholas von Benzon

Nicholas has practised as a family mediator since 1992 and is an accredited member of the Family Mediators Association. He worked as a solicitor for many years and is used to dealing with complex legal and practical issues. He has qualified with Relate as a couple and young person's counsellor, and has a particular interest in helping families reduce conflict by improving communication and understanding.

### Jacqui Kyne

Jacqui is an experienced and accredited family mediator. She is committed to helping couples minimise the impact of their separation on their children. A social worker for many years, Jacqui also works in Conflict Resolution in the public sector and mediates in neighbourhood disputes.

### Helen Cankett

Helen works both as a family mediator and as a solicitor specialising in family law. She is a member of the Family Mediators Association and is a trained Collaborative Lawyer.



## cheltenham mediation services

### How to find us

#### cheltenham mediation services

is based at Festival House, Jessop Avenue, close to the centre of Cheltenham.

There is parking close by, with the bus station five minutes walk away and the train station fifteen minutes walk.

Appointments also available at Cirencester and Stroud.

### Contact us

For more information or to arrange an initial meeting, you can contact us at:

#### cheltenham mediation services

Festival House, Jessop Avenue,  
Cheltenham GL50 3SH

Telephone:

**01242 633773**

Monday to Friday: 9am - 5.30pm

Email:

**office@familymediator.org.uk**

Or visit our website:

**www.familymediator.org.uk**

Community  
Legal Service



Cheltenham Mediation Services Ltd is regulated by the Family Mediators Association and contracted to the Community Legal Service.



## cheltenham mediation services

### Helping you to resolve disputes and look to the future

### We mediate disputes connected with:

- DIVORCE & SEPARATION
- CHILDREN
- FINANCE & PROPERTY
- CIVIL PARTNERSHIPS
- FAMILY RELATIONSHIPS
- NEIGHBOURS  
& BOUNDARIES
- WILLS & INHERITANCE
- CHURCH & RELIGION

Legal aid is available for family mediation  
subject to financial eligibility

**www.familymediator.org.uk**

## What We Do

### **cheltenham mediation services**

specialise in helping you resolve disputes with your family and neighbours.

We provide a confidential, calm and safe place to enable you to settle your difficulties and look forward to the future.

Our trained mediators have many years experience in the fields of law, social work and counselling and of dealing with family and other conflicts. They are skilled at mediating disputes across a wide range of areas: Divorce & Separation, Children, Finance & Property, Civil Partnerships, Neighbour Disputes, Wills & Inheritance and Church Mediation.

## The Process

Our aim is to help you to work out the best solutions for the problems you face, whilst avoiding the cost, worry and delay which are an inevitable part of the Court process. We will provide you with information about the law, and at the same time work with your solicitors to help you obtain personal advice and ensure that the arrangements you want to make are recorded in an appropriate legal form.

## Family Mediation

Family mediation enables you to make informed decisions about your future, which will have long term benefits for yourself and your children. It avoids the cost, uncertainty and bitterness of going to court, or of lengthy negotiations between solicitors.

## Divorce & Separation

If you have decided to separate or are getting divorced, we can help you to sort out the practical arrangements that need to be made. We offer a friendly environment in which to discuss questions relating to your children and your money.

## Parents & Children

If you have children, we will help you reach an agreement about where they live, how much time they will spend with each of you and how to help them adjust to their new circumstances.

## Finance & Property

Mediation offers a way of resolving those difficult issues about housing and money. Our mediators are able to draw on their legal and financial knowledge to support you through difficult decisions about your financial future:

- Your money and property
- Your home
- Your debts
- Your pension

## Civil Partnerships

Mediation can help couples who are thinking about separating or ending their civil partnership sort out disagreements and reach decisions about money, property and their children.

## Therapeutic Mediation

Using practices developed in family therapy, Therapeutic Mediation aims to reduce conflict by improving communication and understanding. It is particularly useful when working with separated parents, or with disputes between parents and their adult children or wider family relationships.

## Neighbour Disputes

People feel passionately about disagreements which affect their home life and the enjoyment of their property. We help both parties reach an agreement without the expense and worry of going to court.

## Wills & Inheritance

Inheritance disputes, contested wills and probate claims can destroy families, take years to resolve and involve huge legal fees. Mediation enables family members to discuss their concerns and find mutually acceptable solutions.

## Church Mediation

We mediate conflicts within the Church, whether it is between individuals, clergy, or congregations. Mediation can offer a way for people who share a faith to talk about and reconcile their differences.

